



ONE STOP SHOPPING (OSS)

OSS is a single point of ordering & billing for international circuit provisioning.

The Service

The One Stop Shopping approach was developed to ease the difficulties a customer experiences in International Circuit Provisioning. With OSS,

Qualitynet becomes the single point of ordering & billing, facilitated by the numerous agreements that have been reached with a number of international telecom providers and carriers.



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Key Benefits

Single point of contact

With OSS, all billing & ordering will be handled by Qualitynet. This reduces the hassles that a customer experiences in having to deal with two different sources.

Cost Effective

A range of customized ordering, invoicing and management options are available to reduce the administrative and procurement expenses of contracting two service providers on a half circuit basis.

Services Management Centre Support

Qualitynet's Services Management Centre (SMC) provides the support infrastructure backed by Service Level Agreements (SLAs) to ensure that customers get the best attention to support their business needs.

Key Features

One Window

Qualitynet provides managed local and international digital connectivity through One Stop Shop for ordering, billing and fault reporting.

24-hour Access

As the leased circuits provide a permanent dedicated

link, organizations can be in constant and immediate contact with their regional and international offices, round-the-clock, day-in and day-out. This uninterrupted communication access also enables customers to arrange traffic schedules and staffing to suit their organization's requirements.

Cost Saving

OSS customers are charged a fixed monthly rental, irrespective of usage. This can prove more economical than the cost of traffic sent to the same destinations via public switched telephone or telex networks. The more a circuit is used, the more economical it becomes.

Choice of operating speeds

OSS offers a wide variety of operating speeds to suit customer needs. These speeds can be easily upgraded as and when the volume of traffic grows in the future. Qualitynet can provide a wide range of OSS transmission speeds, from 64 Kbps up to STM 4 and higher to cater to a number of mission critical applications.

Data Centre

Our Data Centre provides the ideal base to locate customer equipment, where they are prepared to offer a mix & match solution to customer needs while offering support, maintenance and technical options.

For further information on this service, please contact us at +965 808888 or visit www.qualitynet.net